

## COVID-19 UPDATE TO OUR CANCELLATION POLICY

### Our Cancellation Policy:

In response to the changing marketplace conditions, we are allowing for some flexibility during this challenging time.

- For guests with **existing reservations between March 15th and April 30th 2020**, we are allowing guests to cancel or make changes to their reservations up to 72 hours prior to their stay, with no penalty. Please note that any changes to existing reservations will be subject to availability and any rate differences at the time of request.
- For guests making **new reservations for any future arrival date, between March 15th and April 30, 2020**, we will allow guests to cancel or make changes to their reservations up to 72 hours prior to their stay, with no penalty. Please note that any changes to existing reservations will be subject to availability and any rate differences at the time of request.
- We will reevaluate our cancellations policy beyond April 30th as we get closer to that time.
- Any and all changes and cancellations must be requested through us directly. If a guest simply cancels through a third party site such as Booking.com or VRBO, the penalty is unable to be waived.