

COVID-19 UPDATE TO OUR CANCELLATION POLICY

Our Cancellation Policy:

In response to the changing marketplace conditions, we are allowing for some flexibility during this challenging time.

- For guests with **existing reservations arriving before June 30th 2020**, we are allowing guests to cancel or make changes to their reservations up to 14 days prior to their stay, with no penalty. Please note that any changes to existing reservations will be subject to availability and any rate differences at the time of request.
- For guests making **new reservations for any future arrival date, between March 15th and June 30, 2020**, we will allow guests to cancel or make changes to their reservations up to 14 days prior to their stay, with no penalty. Please note that any changes to existing reservations will be subject to availability and any rate differences at the time of request.
- We are continuously reevaluating our cancellations policy based on travel recommendations and suggestions provided by the health authority.
- Any and all changes and cancellations must be requested through us directly. If a guest simply cancels through a third party site such as Booking.com or VRBO, the penalty is unable to be waived.